

The background of the slide is a solid dark orange color. On the right side, there is a smaller, detailed globe of the Earth showing continents and oceans. On the left side, there is a large, faint, semi-transparent sphere that appears to be a stylized representation of a planet or a large object. The text is centered in the lower half of the slide.

# Migration of EDD's email to DTS

## Microsoft Exchange 2003

# Statewide Microsoft Exchange 2003 Benefits

- Multiple Agencies\Departments
  - Global Address List (GAL)
    - Thousands of users
  - Collaboration
    - Distribution Lists
    - Contacts
    - Calendars
- Integration Framework with existing and new Microsoft Products
  - Sharepoint
  - Office
- Outlook Web Agent
- Junk Mail/Spam blockers

# Benefits of Hosted DTS Mail System

- Data Center Facility
  - Security, electrical with UPS and generator, cooling, management, Redundancy\Fault Tolerance and alert systems
- Data Center technical staff expertise
  - Exchange, Servers, Database, Storage/Backup, AD, Networks and Security
- Simple Mail Budget Cost model
  - Mail costs are fixed per account
  - Agency\Department is no longer required to cost hardware and software
  - Support and operations primary tasks are the creation\modify\deletion of accounts
- Mail Architecture is physically external to Agency\Department network
- ECAT specific security permission delegation for mail account management and auditing\reporting tool
- Multiple Virus Scan Engines
- Blackberry mail integration

# EDD/DTS Mail Integration & Migration Due Diligence I

- Mail Integration and Migration Phases
  1. Research & Analysis
    - a. Customer Requirements
  2. Engineering
    - a. Planning
  3. Testing
  4. Development
  5. Proof of Concept
  6. Deployment
    - a. Timeline 2 Months for approximately 12,000 accounts
  7. Operations and Service Desk

# EDD/DTS Mail Integration & Migration Due Diligence II

- EDD partnered with DTS
  - A. Directory Synchronization
  - B. Mixed mode
    - i. Calendars, Delegates, Distribution Lists
  - C. Integration standards and requirements
  - D. Escalation Resolution and Project status
  - E. Enterprise Electronic Faxing
  - F. Migration GPO & SMS\Altiris desktop migration packages
  - G. Workstation\Laptop local execution of migration application
  - H. Migration checklist for both EDD & DTS down to the migration account
  - I. Start small & increase migration group size as process becomes more repetitive
  - J. Validation testing & data capture analysis
  - K. Validation audits, exception migration process\procedures & clean up